



Medical Translation Services

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Here's a more detailed breakdown of language translation services that integrate with **Microsoft Teams** and **Cisco Webex**, including their features, pricing, and whether they are **HIPAA-compliant**.

Microsoft Teams Translation Services:

1. **Microsoft Translator:**
 - **Features:** Provides real-time translations for conversations in over 70 languages. It can also translate captions during live meetings and presentations. Integration with Teams automatically lets users see captions and translations during calls or presentations.
 - **Pricing:** Available as part of Microsoft 365. Teams with Microsoft 365 licenses can use it at no additional cost. Translator API is available separately for other use cases, starting at \$10 per 1 million characters.
 - **HIPAA-compliance:** Microsoft Translator is part of Microsoft's cloud services, which comply with HIPAA under Microsoft's Business Associate Agreement (BAA) terms.
2. **Interprefy:**
 - **Features:** Offers real-time interpretation for over 100 languages. Integrates with Teams to allow multilingual meetings with simultaneous interpretation, where participants can select their preferred language audio channel. It also offers support for hybrid events.
 - **Pricing:** Custom pricing based on the number of interpreters needed, duration of the event, and languages required. Generally, it starts from around \$500 per event but scales with larger events.
 - **HIPAA-compliance:** Not explicitly stated as HIPAA-certified. You would need to inquire if a Business Associate Agreement (BAA) is available to ensure compliance.
3. **KUDO:**
 - **Features:** Provides multilingual web conferencing with live interpretation services. Integrated with Teams, KUDO allows participants to listen to live interpretations in real time or view translated captions.
 - **Pricing:** Pricing is subscription-based or can be event-specific, typically starting around \$250 per month per user. Customized event pricing is also available.

- **HIPAA-compliance:** KUDO has a robust security system but is not explicitly HIPAA-certified. You would need to request a BAA for specific compliance.
- 4. **iTranslate:**
 - **Features:** Offers text and speech translation in over 100 languages. Integrated with Teams, iTranslate provides real-time translation for chats, messages, and live conversations.
 - **Pricing:** iTranslate Pro costs around \$39.99 per year for individuals. Custom quotes are available for business or enterprise pricing based on team size.
 - **HIPAA-compliance:** Not HIPAA-certified. It is primarily consumer-focused and may not offer the security protocols required for healthcare use.
- 5. **Lingmo:**
 - **Features:** AI-driven translation service for real-time conversations in multiple languages. Lingmo integrates voice and text translation into Teams during meetings.
 - **Pricing:** Custom pricing is available based on the number of users and languages required.
 - **HIPAA-compliance:** Not explicitly HIPAA-compliant. Like other AI-driven platforms, HIPAA compliance should be verified by contacting the provider.

Cisco Webex Translation Services:

1. **Cisco Webex Assistant for Meetings:**
 - **Features:** Offers real-time closed captioning and automatic translations for meetings in multiple languages. Webex Assistant automatically generates real-time meeting transcripts and translations, supporting over 100 languages.
 - **Pricing:** Included with specific Webex plans. Webex pricing starts from \$25 per month per user for basic plans, with higher plans that include Webex Assistant and translation starting at around \$40 per month.
 - **HIPAA-compliance:** Cisco Webex is HIPAA-compliant, including Webex Assistant when used in conjunction with Cisco's BAA.
2. **Interprefy:**
 - **Features:** Provides simultaneous interpretation services during live Webex meetings and events. Allows attendees to select their preferred language audio channel while the meeting is ongoing.
 - **Pricing:** Interprefy is priced based on the event's complexity, number of interpreters, and languages. Costs start around \$500 per event but vary depending on the scope.
 - **HIPAA-compliance:** Interprefy's HIPAA-compliance is not explicitly stated. Inquiries for BAAs should be made if used in healthcare settings.

3. **KUDO:**

- **Features:** Like its integration with Teams, KUDO provides real-time language interpretation for Webex meetings and events. Participants can choose their language to hear live interpretations or view caption translations.
- **Pricing:** A subscription Typically costs around \$250 per month per user. Event-specific pricing varies depending on the duration and the number of languages required.
- **HIPAA-compliance:** KUDO is not explicitly HIPAA-compliant. A BAA would need to be confirmed for healthcare-related uses.

4. **Wordly:**

- **Features:** AI-powered real-time translation service supporting over 16 languages. Works seamlessly with Webex to provide multilingual captions and translation during live meetings and webinars.
- **Pricing:** Wordly offers event-based or subscription-based pricing, starting at \$300 per event. For large organizations or frequent events, a subscription is more cost-effective.
- **HIPAA-compliance:** Wordly does not explicitly advertise HIPAA-compliance. You would need to confirm BAA availability for healthcare use.

HIPAA-Certified Services:

- **Microsoft Translator** and **Cisco Webex** (with BAA) are the primary options guaranteeing HIPAA compliance. Microsoft and Cisco offer Business Associate Agreements (BAA), which are necessary to handle Protected Health Information (PHI) under HIPAA.
- **KUDO**, **Interprefy**, **Wordly**, and **iTranslate** do not explicitly advertise HIPAA certification, so if you are in the healthcare industry or handling PHI, you will need to inquire with these vendors about obtaining a BAA and ensuring compliance.

Conclusion:

If HIPAA compliance is essential for your organization, **Microsoft Translator** and **Cisco Webex Assistant** are the best bets, as they are part of platforms that explicitly support HIPAA regulations and can provide a BAA. For other services like **Interprefy**, **KUDO**, and **Wordly**, you would need to clarify with the vendor regarding HIPAA certification and whether they can offer a BAA to ensure compliance in healthcare or other regulated industries.

Sincerely,

Dr. Jamal Thompson

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